

Tichborne's Farm Cottages

Letting terms and conditions

NATURE OF LETTING: - Our accommodation is made available for short-term holiday letting or temporary stay and not to provide permanent living accommodation. The Owners and Managers of Tichborne's Farm Cottages retain at all times the right to terminate a letting and without notice.

RESERVATIONS: - You can book online by clicking the terms and conditions agreement box or e-mail to make a provisional booking which will be held for 5 days pending receipt of a completed booking form and deposit. A booking form can be downloaded either from the website or sent by request if you prefer.

DEPOSITS: - The Owners require a deposit of 1/3 of the Rent Payable if the booking is made more than 4 weeks prior to the date of the letting, this is to be sent with the booking form in order to confirm a reservation. Reservations are not binding upon the Owners until the deposit is received in cleared funds. Full payment is required if the booking is made less than 4 weeks prior to the start of the holiday.

BALANCE OF RENT: - The balance of the Rental Payable is due 4 weeks before the start of the holiday. If the Owners do not receive the balance by the due date the Owners reserve the right to re-let the reserved accommodation. Non-payment of the balance of the rental is treated as cancellation, see below.

CANCELLATIONS: - If you have to cancel your holiday for whatever reason please notify the Owners in writing or by e-mail and if the accommodation is re-let the Owners will refund to you all monies paid less expenses involved in re-letting. If the property is not re-let any outstanding balance of the full Rent Payable will become due. A cancellation premium is included in the weekly rental, details of cover available are sent on request.

ARRIVAL AND DEPARTURE: - Unless otherwise agreed in writing, lettings commence at 3.00pm on the first day of the let, ending at 10.00am on the day of departure, allowing time for cleaning of the property between visitors. Weekly lettings normally commence on a Friday afternoon and finish on the Friday morning.

LINEN: - Bed linen, duvets and towels are provided by the Owners

PETS: - The Owners may allow the guests to bring pets but only by prior arrangement. Please notify the Owners when returning the booking form if you intend to bring a pet with you. You will be responsible for any damage caused by your pets.

EXCLUSIONS: - The Owners regret that, unless agreed in writing, bookings cannot be accepted from groups or single persons under the age of 25, or all male or female parties with more than two persons.

GUEST OBLIGATIONS

The guest agrees to the following terms and conditions: -

1. To take good care of the property and contents and to leave the property in a clean and tidy condition at the end of the letting. A cleaning service is not provided in the course of the letting.
2. **All breakage and damages must be reported to the Owners and must be paid for by the guest before they leave the site.**
3. To permit the Owners and Agents reasonable access to the property at all times in the case of an emergency.

4. Not to part with possession of the property, or share it except with members of the party shown on the booking form.
5. Use of the home and any amenities provided to the guest are provided by the Owners to the guest entirely at the guest's risk, and no responsibility can be accepted for any personal injuries or loss or damage to property.
6. This Contract contains the whole agreement between the parties the website, correspondence and any advertising material are offered in good faith, and neither they nor any oral representations made by the Owners or their Agents form any part of this agreement.
7. The Owners make no representation as to the state of condition of the property, nor to the position, type or state of furnishings described on or shown in any literature.
8. If for any reason beyond the Owners control the property is not available on the date booked including damage by fire, flood, storm, war, terrorism or other act beyond the control of the Owners or the property is unavailable for holiday letting, all rent and charges paid in advance by the applicant will be refunded in full but the applicants shall have no further claim against the Owners or Agents for holidays cancelled.
9. All complaints must be notified to the Owners immediately so that an on the site investigation can be made and, if necessary, remedial action taken. Under no circumstances will compensation be paid for complaints raised after the completion of the letting (which is not notified to the Owners during the letting).
10. If there is a material breach of these conditions, the Owners or their Agents reserve the right to terminate the letting without prejudice to any other rights and remedies the Owners may have against the guest.
11. There is a set speed limit of 10mph on the property. Vehicles are parked on the site at owners risk.
12. There is a NO SMOKING policy within the cottages or near the farm buildings.
13. You undertake that only the agreed number of persons whose details have been disclosed on the booking form will occupy each property. The owners reserve the right to refuse entry to the entire party if this condition is not observed.
14. All the guests must endeavour to keep the noise at a level that will not disturb other people especially between 2200 and 0800. The playing of loud music or loud and offensive behaviour is prohibited at all times and the Owners reserve the right to terminate the letting without notice if the guest cause a disturbance or nuisance to the other guest or Owners or Manager of the site.
15. The contract is deemed to have been made at Tichborne's Farm, Etchilhampton, Devizes, Wiltshire and will at all times will be under the jurisdiction of the law of England.
16. The Owners will make all reasonable provisions for the accommodation of disabled people. If any members of the group require wheelchair access or provision made for the hard of hearing or suffering from impaired sight are asked to notify the Owners when returning the booking form.
17. **The person signing the booking form must be a member of the party intending to occupy, be over eighteen years old, and certifies that he or she is authorised to agree to the booking conditions on behalf of all persons included on the booking form, including those substituted or added at a later date.**

BOOKING FORM

PLEASE PRINT OFF AND SEND THE COMPLETED FORM WITH YOUR DEPOSIT

Please reserve.....Cottage
For Nights commencing
Ending Please vacate by 10 am on the day of departure
Rent payable	£
I enclose my deposit being 1/3 of the Rent Payable	£
My party will consist of	Adults..... Children.....Ages.....
Disabled access Yes/No <input type="checkbox"/>	Impaired Sight Yes/No <input type="checkbox"/>
Hearing Difficulties Yes/No <input type="checkbox"/>	Other Disability.....
Name and address of person making the booking	Names of all guests staying Person 1 Person 2 Person 3 Person 4 Person 5 Person 6
Post Code.....	
Phone Number.....	
Email address.....	
I have read and agreed to the Terms and Conditions above	
Signed.....	Date.....
Print.....	